

## Complaints & Return Form



Note for your return relevant information and attach this form along with the product claim relates, and purchase the original or a copy if it relates to the return / withdrawal. Please use **block letters**.

The case concerns:  Complaint within the applicable warranty period.  
 Right to cancel within 30 days.  
 Error Purchase / Replacement / Upgrade to another article.

Troubleshooting performed:  Yes *To troubleshoot, change/replace side/spot with a working product, such as ballast/bulb etc.*  
 No

Only the faulty unit to be returned.

Error Description:

Vehicle (eg car/model/year):

Application (eg. low beam):

Additional information:

Purchased at  Your webshop  Other \_\_\_\_\_

Purchase Date \_\_\_\_\_

Order Number \_\_\_\_\_

IBAN Bank Account No. \_\_\_\_\_

*If applicable. If paid by Bankcard refund will be settled to your card.*

Swift \_\_\_\_\_

Name/Company \_\_\_\_\_

Reference \_\_\_\_\_

Address \_\_\_\_\_

Postal No. \_\_\_\_\_ City \_\_\_\_\_ FI/DK/NO/\_\_\_

Phone \_\_\_\_\_ Email \_\_\_\_\_

Return Address: Hannus & Co Teknik AB  
Energigatan 17H  
434 37 Kungsbacka  
Sverige

Phone: 0046-300-30860  
support@xenonkungen.se